

CoronaVirus Protocol for Winter Nights

(In consultation CCHS Healthcare for the Homeless, 3/12/2020)

Routine protocol for illness (already in place)

- If they are not contagious, they may return to the shelter with a doctor's note stating that they are not contagious.

Sanitizing practices in place as of 3/3/2020

- Thanks to the Clorox company we have an abundance of wipes. Staff is required to wipe down all surfaces that may be touched prior to opening the Shelter or Oasis (including door handles, computers, toys, phones, etc.) and to keep Clorox wipes available for clients and volunteers to use.
- When families enter the Shelter, or the Oasis, each member is requested to wash their hands.
- At sign-in, staff will ask* parent 3 questions (for each of their children too):
 - Do you have a cough that is more than your normal cough? i.e. smoker, allergy
 - Do you feel like you've been having fever or chills? (half the people who test positive do not have a fever, so if someone looks or acts ill, use your judgment)
 - Do you have any shortness of breath or breathing difficulties beyond your normal state?
- Or a paper questionnaire can be used
- If any questions are answered yes, offer a mask, take to a private area, staff (one person) evaluates (and records in log), and calls the **Contra Costa County advice line at 1-800-877-6230 or Kaiser at 1-866-454-8855**. The advice nurse will make the decision whether to bring in for testing. If yes, send by ambulance if possible.
- They are cautioned to not touch others or their faces.
- Before dinner they are requested to wash hands.
- When circling for dinner, they are requested to stand separately, not hold hands.
- When coughing or sneezing they are requested to sneeze or cough into a tissue and throw it away immediately, or sneeze or cough into their elbow or sleeve.
- Each family member is asked to use hand sanitizer often.

Protocol specific to Coronavirus

- ***ALL Volunteers must be fully vaccinated without exception***

- ***All Volunteers must be symptom free of communicable illness without exception***
- The above practices will be in use in addition to the following:
- If anyone complains of being ill, their temperature will be taken by a family member or a staff member.
- If anyone has a temperature, someone in the family will call Contra **Costa Advice Line 1-800-877-6230 or Kaiser 1-866-454-8855** for advice. If the nurse suggests that they go for testing they (with their family) will be sent or taken to the test site.
- If the doctor or nurse suggests that they be quarantined the family will then be placed in a motel for a length of time to be determined on a case by case basis. Quarantine will be up to the doctor or county procedure for homeless individuals.
- If anyone is found to be infected by the Coronavirus, we will assume that all have been exposed. At that time we may attempt to quarantine all staff by sending them home and all clients by securing motel accommodations. Again, we will need to follow any protocol in place by the County or CDC.
- Testing is available if you feel the need. Please check with Program Manager to take advantage of antigen testing!

Suggestions for volunteers serving food or providing activities:

- Volunteers must sign in with name, email and phone number
- Volunteers must be double vaccinated (and boosted if possible)
- Volunteers may still provide food for Winter Nights being careful to wash hands before handling food.
- Families will be expected to clean up after themselves, clearing and wiping down tables if they choose. We do this now.
- After dinner, volunteers will clear food dishes wearing gloves if they choose. The Health Department recommends washing hands often in lieu of wearing gloves.
- Winter Nights will furnish Clorox wipes for volunteers to wipe areas that are touched.
- Masks may be worn.
- Those providing activities please feel free to have children wash their hands before participating in the activity. If it is an outside activity please encourage hand washing afterward.

This is preliminary protocol and may have to be changed as the need arises. Future communication with the county and health officials may cause some of these points to be changed. Stay posted!

Contact CCHS Health Care for the Homeless to consult if you have questions M-F 8:30-4
IN THIS ORDER:
 Sue Dickerson (925)849-7808

Respite Shelter (925)646-5018

Dr. Mega (925)494-8481

After hours, please call the CCHP advice nurse number at 877-661-6230